

Bylaw, Permits and City Works



The latest in automation and field technologies for:

- Permitting
- Inspections
- ♦ Code Enforcement
- Licensing
- Planning
- Zoning

Key Benefits

- Reduce Staff Time
- Maintain Familiar Work Flow (We Customize our Platform to You)
- Update Citizens & Contractors
- Keep Workforce Mobile
- Coordinate All Departments
- Manage Centrally or by Dept.
- Integrate with Other Systems
- Maintain Process Consistency

604 736 4655 or www.FoipSoftware.ca

to schedule a Demo!

Helping more than 700 cities, municipalities and governments agencies manage their work

Bylaw, Permits and City Works Platform automates the creation, issuance, and tracking of municipalities' activities. It further empowers workforces by providing remote access across devices so officers can complete information in a timely manner. We customize our platform to meet your particular business process requirements including government permitting, building inspections, code enforcement functions, licensing, planning and zoning.

Features

Streamline and Automate Processes

- Provide central access to permits, code enforcement, and zoning data
- Build custom processing rules and task-streamlining work flows
- Automate planning, assigning, scheduling, and routing tasks
- Prepare plan reviews
- Auto-populate documents with case details
- View property and case histories
- Allow staff access of case information in the field
- Administer inspections on mobile devices

Manage, Review and Improve Processes

- Manage centrally by department or manage across all departments
- Monitor time per activity; highlight problems and best practices
- Create scheduled, on-demand and custom reports

Create Status Portals for Citizens and Contractors

- Frame easy-to-use web portal to your website
- Offer citizen and contractor 24/7 access and status updates
- Integrate portals with GIS, property address, and contractor databases

Keep Citizens and Contractors Informed

- Display a growing knowledgebase of information
- Track, display and promote top questions
- Allow detailed filtered information search for citizens or contractors
- Use knowledgebase technology to train new officers
- Allow managers to create and publish information easily to the website
- Auto-send real-time information updates to citizens

Deploy A Secure Data System

- Allow managers to set multi-security levels within departments
- Export information to external systems while maintaining data integrity
- Deliver within a single-tenant database architecture for optimum security
- Operate in highly secure, top-tier datacenters with daily backups

About CustomAnswers: CustomAnswers Software Inc (a Canadian reseller of GovQA) works with city, municipalities and governments agencies ranging from 5,000 to 10 million people to develop and deploy innovative technology-based solutions. CustomAnswers Software services people worldwide for Global 1000 corporations, leading financial institutions, colleges, and universities throughout North America. We offer comprehensive 311/CRM Solutions, Community Development Platform, Open Records Management System, and CityWide Mobile Applications.

